



SYSTEMS, INC.

CUSTOMER SATISFACTION SURVEY

Thank you for doing business with EFC Systems, Inc. Because customer satisfaction is such an important part of our business, we would appreciate any additional information you could provide us on how to better serve you. Please take a moment to fill out the survey below along with your comments and fax it back to us.

Date: _____

Company and Location: _____

Name (optional): _____

On a scale of 0-10, how likely are you to recommend EFC to another person in the painting industry?
Please circle one

Less More
0 1 2 3 4 5 6 7 8 9 10

On a scale of 1-5, how satisfied were you with EFC's products and services this year?
Please circle one

| | | | | |
|-------------------------|---------------------|-----------|------------------------|-------------------|
| Not at all Satisfied | Partly Satisfied | Satisfied | More than Satisfied | Very Satisfied |
| 1 | 2 | 3 | 4 | 5 |

Comments: